MAIN OBJECTIVE:

Our Lifestyle Companions® focus on enriching the lives of individuals by providing social and emotional well-being. Mosaic Lifestyle Companions® are typically a more mature individual that have a genuine desire to work with seniors/elderly and are willing to share their interests by delivering a friendly visiting service. Services may include companionship, conversation, help with hobby-based activities i.e. gardening and/or playing cards, word games, musical or artistic interests, coordinate and accompaniment to weekly social outings, going for walks, assistance with letter writing, computer assistance, etc. Our Lifestyle Companions® support and maintain an independent way of life; ultimately enhancing the lives of those we serve.

MOSAIC’S STANDARDS OF EXCELLENCE®:

Mosaic’s Standards of Excellence® are one of many ways to assure our clientele that we are providing only the highest quality of care. All Mosaic employees must meeting the standards noted below, as a minimum; however ongoing training sessions are available and personal growth is encouraged.

- Bondable
- Code of ethics and conduct (ability to abide by these codes)
- Confidentiality (ability to practice a high level of privacy and confidentiality)
- Credentials (validity verified, kept on file and maintained as needed)
- Health & Safety Core Training (mandatory completion prior to work start):
  - New employee orientation (review of policies, procedures, guidelines)
  - Fire Safety
  - Mosaic – Ergonomics
  - Mosaic – Preventing Violence and Harassment in the Workplace
  - Mosaic – Slips, Trips and Falls and Housekeeping
  - Mosaic – WHMIS (workplace hazardous materials information system)
  - Safety Basics ON
  - Mosaic – MOHLTC Mandatory Training (in accordance to the Ministry of Health and Long-Term Care - Act and Regulations)
- High school diploma or equivalent
- Immunization record
- Medical clearance
- Negative Tuberculosis Check (TB - Mantoux Test)
- Police clearance; including the vulnerable sector screening clearance (up-to-date)
- Reference checks (2-3 business references)

Note: Mosaic’s Standards of Excellence® are comprised of a more extensive list; however only the Mosaic employee related standards are hereby defined to help our potential candidates and the community understand our minimum standards for adding exceptional employees to our team.
DUTIES AND RESPONSIBILITIES (but not limited to):

- Work together with Client Services Liaison to develop activities and/or programmes
- Provide client with meaningful companionship and social interaction
- Encourage client to pursue hobbies and interests
- Provide friendship and engage in conversation
- Accompany to social gatherings, activities, community events, appointments and walks as required
- Assist in meal preparation with/without the client (as appropriate), and potentially create weekly menus accommodating specific dietary needs
- Recognize and report any and all incidents or changes in health status to the immediate supervisor in a timely manner
- Maintain an effective communication and professional relationship with clients, client’s family and immediate supervisor
- Record daily activities and other findings in Daily Logs
- Ensure confidentiality of client and company information
- Conform to all policies and procedures as outlined in the Employee Guide
- Transportation (when applicable)
- Uniform required (Mosaic Logo white polo shirt, black pants, photo ID Badge (although not worn for the duration of the visit) and proper footwear)
- Sundry duties as assigned

QUALIFICATIONS:

- High school diploma or equivalent
- Immunization record
- Medical clearance
- Negative Tuberculosis Check (TB – Mantoux Test)
- Police clearance; including the vulnerable sector screen clearance (up-to-date)
- Reference checks
- Ability to communicate effectively, written and verbal, including interpersonal skills
- Listening skills
- Cooking skills an asset
- Professional appearance and demeanour
- Ability to practice a high level of confidentiality
- Ability to interact with member/family in a professional respectful manner
- Second language an asset
- Driver’s license and own vehicle an asset

PRE-EMPLOYMENT REQUIREMENTS:

- Additional Online Training Provided by Systems 24/7:
  - MOSAIC Health & Safety CORE Online Training – Level 1